



MSTC LIMITED

(A GOVERNMENT OF INDIA ENTERPRISE)
MSTC head office, 225-C, A.J.C Bose Road, Kolkata-700 020.
CIN : L27320WB1964GOI026211

NOTICE INVITING TENDER (NIT)
for
EMPANELMENT AND SELECTION OF GST AUDITOR FOR FY 2019-20

Event no. MSTC/Head Office/Finance and Accounts/1/20-21/ET/23
[EMPANELMENT FOR GST AUDITOR]
FILE TENDER NO.: MSTC/FnA/GST Audit/FY 19-20/1 Dated: 11.01.2021

E-Tender under single stage two-part system (Part I: Techno-Commercial Bid and Part II: Price Bid) are invited from reliable, bona fide & experienced entity for Empanelment and Selection of GST Auditor for Financial Year 2019-20 for 18 GSTIN in 17 states.

SCHEDULE OF TENDER (SOT)

1.	E-TENDER No./EVENT No.	MSTC/Head Office/Finance and Accounts/1/20-21/ET/23
2.	MODE OF TENDER	Open and e-Tender System Online submission of Part I - Techno-Commercial Bid and Part II - Price Bid through https://www.mstcecommerce.com/eproc of MSTC Ltd.. The intending tenderers are required to submit their offer electronically through this e-tendering portal. No physical tender is acceptable by MSTC
3.	Date of publication of e-Tender through publication in MSTC websites and Central Public Procurement Portal	11-January-2021 at 1500 Hrs (IST)
4.	Date of availability of NIT to the Vendors for downloading	11-January-2021 at 1600 Hrs (IST)
5.	Date of Starting of e-Tender for submission of Online Techno-Commercial Bid and Price Bid at www.mstcecommerce.com/eproc	12-January-2021 at 1100 Hrs (IST)
6.	Date of closing of Online e-tender for submission of Techno-Commercial Bid & Price Bid at www.mstcecommerce.com/eproc	10-February-2021 at 1100 Hrs (IST)
7.	Date & time of opening of Part-I (Techno-Commercial Bid)	10-February-2021 at 1200 Hrs (IST)
8.	Date & time of opening of Part-II (Price Bid)	To be communicated separately to qualified Tenderers.

Note 1: In the event of any unforeseen closure of work / holiday on any of the above days, the same will be opened / held on the next working day without any further notice.

Note 2: The details of the tender document are available at MSTC's websites www.mstcindia.co.in and also on e-procurement portal of GOI <http://eprocure.gov.in/cppp>. The corrigendum / addendum to this tender, if any, shall also be uploaded on the above websites.

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SECTION 1 : NOTICE INVITING BID

1.1. Introduction

About MSTC:

MSTC Limited is a Mini Ratna Category-I PSU under the administrative control of the Ministry of Steel, Government of India. The company was set up in 9th September 1964 to regulate export of surplus ferrous scrap in the early 1970's due to growth of scrap using Industries in India, scrap becomes a deficit item and role of MSTC was redefined as that of a canalizing agency for import of ferrous scrap.

From being a small canalized agency, MSTC has emerged as a major player in the country for promoting e-Commerce and Trading. It has developed and utilized an immensely popular tool for transacting business over the internet in a most transparent and fair manner by its e-Auction portal namely, www.mstcecommerce.com. This portal provides a virtual marketplace for domestic sellers and buyers to do business in metal scrap (ferrous/non-ferrous), surplus stores, machineries, obsolete spares, vehicles, minerals and agriculture & forest produce etc. The methodology adopted includes open tender, public auction and e-auction. It has also developed an e-Procurement portal and is ready with end-to-end e-Procurement services.

The company has its Registered & Corporate Office at Kolkata with 4 Regional Offices (RO) at Kolkata, New Delhi, Mumbai & Chennai and 13 Branch Offices (BO) at Bangalore, Vizag, Vadodra, Hyderabad, Bhopal, Bhubaneshwar, Chandigarh, Guwahati, Jaipur, Lucknow, Raipur, Ranchi & Trivandrum). All the Offices are maintaining books of accounts at their respective locations in in-house accounting software ISTMS.

The details of the company are available on website www.mstcindia.co.in.

1.2. Invitation to Tenderers

E-Tender under single stage two-part system (Part I: Techno-Commercial Bid and Part II: Price Bid) are invited from reliable, bona fide & experienced entity for Empanelment and Selection of GST Auditor for Financial Year 2019-20 for its 18 registrations in 17 States with an option to extend the contract for audit of one more year on the same rate, terms & conditions by mutual consent.

- I. The Tender Document can be downloaded from the website of MSTC/ CPP.
 - II. MSTC may, at its own discretion, extend the date for submission of proposals.
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SECTION 2 : IMPORTANT INSTRUCTIONS FOR E-PROCUREMENT

This is an e-procurement event of MSTC LIMITED.

The e-procurement service provider is MSTC Ltd., 225C, A.J.C. Bose Road, Kolkata-700 020. You are requested to read the terms & conditions of this tender before submitting your online tender. Tenderers who do not comply with the conditions with documentary proof (wherever required) will not qualify in the Tender for opening of price bid

1. A. Process of E-tender:

Registration: The process involves Tenderer's registration with MSTC e-procurement portal which is free of cost. Only after registration, the Tenderer(s) can submit their bids electronically. Electronic Bidding for submission of Techno-Commercial Bid as well as Price Bid will be done over the internet.

REQUIREMENT OF VENDOR :

- i. The Tenderer should possess Class III signing type digital certificate. (Bids will not be recorded without Digital Signature).
- ii. Tenderers are to make their own arrangement for bidding from a Computer connected with Internet. MSTC is not responsible for making such arrangement
- iii. Registration with portal www.mstcecommerce.com/eproc

SPECIAL NOTE: THE PRICE BID AND THE TECHNO-COMMERCIAL BID HAS TO BE SUBMITTED ON-LINE AT <https://www.mstcecommerce.com/eproc>

Tenderers are required to register themselves online with www.mstcecommerce.com → e-Procurement → Common Portal → Register as Vendor by filling up details and creating own user id and password → Submit.

Tenderer will receive a system generated mail confirming their registration in their email which has been provided during filling the registration form.

In case of any clarification, tenderers are requested to contact MSTC, (before the scheduled closing time of the e- tender).

B. Contact person (MSTC):

1. Ms. Neha Bansal, Manager (F&A), Mobile: 8527333183, email: nbansal@mstcindia.co.in
2. Shri Nuthi Harish Babu, AM(F&A), Mobile No.: 8660501168, email: nhbabu@mstcindia.co.in

For Technical Help: Contact 033-22901004

C. System Requirement:

- a) Operating System –Windows 7 and above
- b) Web Browser- Preferred 'IE 8' and above
- c) Signing type Digital Signature Certificate (DSC)
- d) Security Settings :
 - i) To disable "Protected Mode" for DSC to appear in the signer box :
Tools=>Internet Options=>Security=>Disable protected Mode If enabled-i.e., Remove the tick from the box mentioning "Enable Protected Mode".
 - ii) Tools => Internet Options => Security =>Custom Level=>
 - Active X control & plug-ins: Enable all ActiveX Controls
 - Scripting: Enable "Allow Status Bar Update Via Script"

	<ul style="list-style-type: none"> • Disable “Use Pop-up Blocker” <p>d) Java: Install latest updated JRE 8 (x86 Offline) software</p> <p>e) Other Settings:</p> <ul style="list-style-type: none"> • View => Toolbars=> “Tick” Status Bar. • Tools => Internet Options => General => Click On Settings under “browsing history/ Delete Browsing History” => Temporary Internet Files => Activate “Every time I Visit the Webpage”. • To enable ALL active X controls and disable ‘use pop up blocker’ under Tools→Internet Options→ custom level (Please run IE settings from the page www.mstcecommerce.com once) • For new Version of IE or other “Active –X Filtering” under Tools should not be ticked. • Tools =>Internet Options=> Security=> Selected Trusted Sites=> Add Website https://www.mstcecommerce.com.
2.	<p>(A) Part I Techno-Commercial bid will be opened electronically on specified date and time as given in the NIT.</p> <p>(B) Part II Price bid will be opened electronically of only those Tenderer(s) whose Part I Techno-Commercial Bid is found to be Techno-Commercially acceptable to MSTC. Such Tenderers will be intimated date of opening of Part II Price bid, through valid email confirmed by them.</p> <p>Note:</p> <p>The Tenderers are advised to offer their best possible rates. There would generally be no negotiations hence may submit their most competitive prices while submitting the price bid.</p>
3.	All entries in the tender document should be entered in online Technical & Commercial Formats without any ambiguity.
4.	Special Note towards Transaction fee: Not Applicable
5.	All notices and correspondence to the Tenderer(s) shall be sent by email only during the process till finalization of tender by MSTC. Hence the Tenderers are required to ensure that their corporate email I.D. provided is valid and updated at the stage of registration of Tenderer with MSTC (i.e. Service Provider). Tenderers are also requested to ensure validity of their DSC (Digital Signature Certificate).
6.	<p>a) Please note that there is no provision to take out the list of parties downloading the tender document from the web site mentioned in NIT. As such, Tenderers are requested to see the web site once again before the due date of tender opening to ensure that they have not missed any corrigendum uploaded against the said tender after downloading the tender document. The responsibility of downloading the related corrigenda, if any, will be that of the tender document downloading parties.</p> <p>b) No separate intimation in respect of corrigendum to this NIT (if any) will be sent to Tenderer(s) who have downloaded the documents from the web site. Please see website https://www.mstcecommerce.com/eproc of MSTC Ltd.</p>
7.	E-tender cannot be accessed after the due date and time mentioned in NIT.
8.	<p>Bidding in e-tender:</p> <p>Tenderer(s) need to submit necessary EMD (If any), Tender fees (If any) and Transaction fees (if any) to be eligible to bid online in the e-tender. Tender fees and Transaction fees are non-refundable. No interest will be paid on EMD. EMD of the unsuccessful Tenderer(s) will be refunded by MSTC.</p> <p>a) The process involves Electronic Bidding for submission of Techno Commercial Bid as well as Price Bid.</p> <p>b) The Tenderer(s) who have submitted the transaction fees (if any) can only submit their Techno</p>

	<p>Commercial Bids and Price Bid through internet in MSTC website www.mstcecommerce.com/eproc. The NIT/ Documents shall be available for download in the event catalogue available under 'Event Details' of 'Event'.</p> <p>c) The tenderer should allow running JAVA application by accepting the risk and clicking on run. This exercise has to be done twice immediately after clicking on the Techno-Commercial bid. If this application is not run, then the Tenderer will not be able to save/ submit his bid.</p> <p>d) After filling the Techno-Commercial Bid, tenderer should click 'save' for recording their Techno-Commercial bid. Once the same is done, the Price Bid link becomes active and the same has to be filled up and then Tenderer should click on "save" to record their price bid. Then once both the Techno-Commercial bid & price bid has been saved, the Tenderer can click on the "Submit" button to register their bid .</p> <p>NOTE: - The Techno-Commercial Bid & price bid cannot be revised once the submit button has been clicked by the Tenderer.</p> <p>e) The tenderers are instructed to use <i>Attach Doc</i> button to upload documents. Multiple documents can be uploaded.</p> <p>f) In all cases, Tenderer should use their own ID and Password along with Digital Signature at the time of submission of their bid.</p> <p>g) During the entire e-tender process, the Tenderers will remain completely anonymous to one another and also to everybody else.</p> <p>h) The e-tender floor shall remain open from the pre-announced date & time and for as much duration as mentioned in Schedule of Tender (SOT).</p> <p>i) All electronic bids submitted during the e-tender process shall be legally binding on the Tenderer. Any bid will be considered as the valid bid offered by that Tenderer and acceptance of the same by MSTC will form a binding contract between MSTC and the Tenderer for execution of work.</p> <p>j) It is mandatory that all the bids are submitted with digital signature certificate otherwise the same will not be accepted by the system.</p> <p>k) MSTC reserves the right to cancel or reject or accept or withdraw or extend the tender in full or part as the case may be without assigning any reason thereof.</p> <p>l) No deviation in the terms and conditions of the tender document is acceptable. Submission of bid in the e-tender floor by any tenderer confirms his acceptance of terms & conditions for the tender.</p> <p>m) Rate to be quoted should be in Indian Rupees.</p>
9.	Any order/contact resulting from this open e-tender shall be governed by the terms and conditions mentioned in NIT.
10.	No deviation to the technical and commercial terms & conditions is allowed.
11.	MSTC has the right to cancel this e-tender or extend the due date of receipt of bid(s) without assigning any reason thereof.
12.	The online tender should be submitted strictly as per the terms and conditions and procedures laid down in the website https://www.mstcecommerce.com/eproc of MSTC Ltd.
13.	The Tenderers must upload all the documents required as per terms of NIT. Any other document uploaded which is not required as per the terms of the NIT shall not be considered.
14.	The bid will be evaluated based on the filled-in techno-commercial and price formats.
15.	Vendors are requested to read the vendor guide and see the video in the page www.mstcecommerce.com/eproc to familiarize them with the system before bidding.

SECTION 3: COMMERCIAL TERMS AND CONDITIONS

3.1. Concurrence and remarks for all Commercial Terms & Conditions will be taken Online. Upload supporting documents wherever necessary. No hardcopy for the same needs to be submitted. If required, the Tenderer(s) may be asked to produce the Original documents before the Tender Committee for verification purpose only.

3.2. The Schedule of Tender (SOT), Important Instructions for e-procurement, Commercial Terms and Conditions and General Terms and Conditions all taken together shall constitute the contract between MSTC and Tenderer.

3.3. Integrity Pact

This tender will be governed by the Integrity Pact as available in MSTC's website www.mstcindia.co.in which may be downloaded if necessary and all contracts and transactions arising out of this tender shall be governed amongst other terms by the terms of the said Integrity Pact.

Successful Tenderer shall sign Integrity Pact with MSTC at the time of awarding the contract. (Annexure II)

3.4. Earnest Money Deposit (EMD)

No EMD is required for submission of the Tender Documents

3.5. SCOPE OF WORK

a. As per the requirement of GST Act, MSTC desires engagement of a qualified and experience appoint CA or CMA or CA/CMA Firms/LLPs to carry out GST Audit under section 35 (5) of CGST Act, 2017 read with Rule 80 of CGST Rules, 2017, as amended from time to time, for all Principal Place of Business and Additional Place of Business and to issue separate Audit Report / Certificate/ Statement in adherence to the relevant orders/clarification issued/prescribed under GST Act for its 18 registrations in 17 States.

b. Audit activities are to be carried out for compliance under GST for all offices designated as Principal Place of Business as well as Additional Place of Business (if any) for following 18 GST Registrations of MSTC Limited:

S. No.	States / UT	GSTIN
1	West Bengal	19AACCM0021E1Z4
2	West Bengal	19AACCM0021E2Z3
3	Delhi	07AACCM0021E1Z9
4	Maharashtra	27AACCM0021E1Z7
5	Tamil Nadu	33AACCM0021E1ZE
6	Karnataka	29AACCM0021E1Z3
7	Andhra Pradesh	37AACCM0021E1Z6
8	Gujarat	24AACCM0021E1ZD

9	Madhya Pradesh	23AACCM0021E1ZF
10	Telangana	36AACCM0021E1Z8
11	Uttar Pradesh	09AACCM0021E1Z5
12	Odisha	21AACCM0021E1ZJ
13	Kerala	32AACCM0021E1ZG
14	Chhattisgarh	22AACCM0021E1ZH
15	Rajasthan	08AACCM0021E1Z7
16	Jharkhand	20AACCM0021E1ZL
17	Assam	18AACCM0021E1Z6
18	Haryana	06AACCM0021E1ZB

- c. The entire audit activities are to be carried out from MSTC's Head Office at Kolkata, West Bengal.
- d. The auditor is required to carry out the GST audit for the FY 2019-20.
- e. The auditor is responsible for issuing and E-filing of GST Audit Report along with Annual Return (GSTR-9) and Reconciliation Statement as per section 44(2) of the CGST Act, 2017 in E-form GSTR-9C or any other format that may be notified from time to time within the scheduled due date and in the manner as specified/prescribed by CBIC/GOI.
- f. The Auditor will be required to issue Audit Report, Certificate for each unit separately as per the requirements of the GST Act & Rules.
- g. All formats as required by statute are to be certified by auditor in the prescribed manner.
- h. In connection with above audit, guidelines issued by Institute of Chartered Accountants of India and/or Institute of Cost Accountants of India, if any shall also be followed by the auditors to have uniformity across the Company.
- i. GST Audit Team shall consist of adequate number of qualified/semi-qualified assistants (CA/CMA) led by a qualified CA or CMA or partner of CA/CMA Firms/LLPs.

3.6. ELIGIBILITY CRITERIA

- a. The Tenderer should be a practicing member of Institute of Chartered Accountants of India or Institute of Cost Accountants of India for a period of at least 5 (five) years. In the case of firms, it should be registered with the Institute of Chartered Accountants of India or Institute of Cost Accountants of India in existence for a minimum period of 5 (five) years.

Note : The cut-off date will be 31.12.2020 with respect to eligibility criteria for 5 years' experience. Fraction of the year will not be considered in above selection criteria.

- b. Tenderer should have at least one functional office in the Kolkata region, since entire audit activities are to be carried out from MSTC's Head Office at Kolkata (West Bengal).
- c. Experience of CA or CMA or CA/CMA Firms/LLPs in GST Audit of for the Financial Year 2017-18 or FY 2018-19 of at least one

- Listed Company or

- Public Sector Undertaking (PSU) or
 - any other company having annual turnover of Rs. 500 Cr and above
- d. The tenderer must be having a valid GST Registration as regular taxpayer.
- e. The tenderer should have never been blacklisted and / or there were no debarring actions against the tenderer for any default or in the performance of the contract entrusted to the tenderer in any of the Government Departments/ Central and State Public Sector Enterprises/ Autonomous Bodies.

3.7. Conflict of interest

- a. The selected CA or CMA or CA/CMA Firms/LLPs should provide professional, objective and impartial service and hold MSTC's interest paramount.
- b. The selected Firm shall not deploy former employees who have served MSTC in last six months.
- c. The selected Firm shall not downstream or outsource any part of the scope of work.
- d. Non-disclosure of such an association will lead to termination of Agency.

3.8. Validity of Proposal

The following will be considered for the validity of the proposals deemed submitted:

- a. Proposals shall remain valid for a period of 60 days from the date of opening of Price Bid.
- b. MSTC reserves the right to reject a proposal valid for a shorter period as non- responsive.
- c. In exceptional circumstances MSTC may solicit the Tenderer's consent to an extension of the period of validity. The request and the response thereto shall be made in writing

3.9. Right to Accept or Reject any Proposal

MSTC reserves the right to annul the Tender process, or to accept or reject any or all the proposals in whole or part at any time without assigning any reasons and without incurring any liability to the affected Bidder(s) or any obligation to inform the affected Tenderer(s) of the grounds for such decision.

3.10. Preparation and Submission of Proposal

The Tenderer must comply with the following instructions during preparation of Proposals:

- a. The Tenderer is expected to carefully examine all the instructions, guidelines, terms and condition and formats of the Tender Document. Failure to furnish all the necessary information as required by the Tender Document or submission of a proposal not substantially responsive to all the requirements of the Tender Document shall be at Tenderer's own risk and may be liable for rejection.
- b. The Proposal and all associated correspondence shall be written in English and shall be in a clear and legible language.
- c. No Tenderer is allowed to modify, substitute, or withdraw the Proposal after its submission.

The Tenderer shall submit Technical & Price Bid in two parts as per details below:

PART-I: TECHNO-COMMERCIAL BID

PART-II: PRICE BID

PART- I: Techno-Commercial Bid

- a. Techno-Commercial Bid shall be submitted **in electronic mode only** through MSTC E-Tendering portal <https://mstc.mstcecommerce.com/eproc> in format provided at the time of bidding.

- b. All the documents mentioned in Section 5 of the tender document must be in the order and duly signed, stamped and uploaded. All documents of the bid shall be signed by CA or CMA or Partner/Member of CA/CMA Firms/LLPs with seal and membership number. Any consequences resulting due to such signing shall be binding on the Tenderer.
- c. Each page should be page numbered and conformance to the eligibility qualifications should be clearly indicated. The proposals should not contain any irrelevant or superfluous documents.
- d. The Technical Proposal must not include any financial information regarding the Price which has to be submitted separately, failing which the Proposal will be rejected.

PART – II: Price Bid

- a. The Price Bid shall be submitted **in electronic mode only** through MSTC E-Tendering portal <https://mstc.mstcecommerce.com/eproc> in format provided at the time of bidding
- b. Document. Class III Digital Signature Certificate (DSC) is mandatory to participate in e-tendering. Participating tenderers have to make sure that they have the valid DSC in their name.
- c. Tenderers are advised to exercise greatest care in entering the Price Bid figure. No requests regarding correction of mistakes in the financial bids will be entertained once the same has been submitted.
- d. Tenderer shall quote the price after careful analysis of cost involved for the performance of the complete work considering all parts of the Tender Document.
- e. **The quoted Price shall be Consolidated GST Audit Fees for 18 GST Registrations of MSTC Limited for Financial Year 2019-20 and deemed to be all inclusive except applicable GST.** It is clearly understood that MSTC will not have any additional liability towards payment of any Taxes & Duties except applicable GST leviable on total quoted price.
- f. Alternative / conditional bids shall not be considered.
- g. Prices quoted by the Tenderer, shall remain firm and fixed and valid until completion of the Contract and will not be subject to variation on any account.
- h. Price shall be quoted in figures in Indian Rupees.

3.11. Bid Opening

- a. PART – I : TECHNO-COMMERCIAL BID : MSTC will open the technical bids electronically at date & time as stipulated in Schedule of Tender. Tenderer(s) can witness electronic opening of bid.
- b. PART – II : PRICE BID : Price bid of only those tenderers whose bids are determined to be technically qualified shall be opened. Tenderers selected for opening of their price bids shall be informed about the date of price bid opening.

3.12. Evaluation of Technical bids

The Technical bid submission and its evaluation shall be based on the parameters are as mentioned in the Table below.

S. No.	Particulars	Details (supporting documents, wherever applicable are required to be uploaded)
1.	Name of the CA or CMA or CA/CMA Firms/LLPs	
2.	Firm Registration Number, if applicable	
3.	Registered Address with PIN Code	
4.	Name of Authorized Person to submit the bid	
5.	Designation of Authorized Person	Partner / Sole Proprietor
6.	Membership number of Authorized Person	

7.	Contact no. (Mobile)	
8.	Contact no. (Landline) if any	
9.	Contact no. (FAX) , if any	
10.	Email Address	
11.	Website, if any	
12.	Office Address in Kolkata with PIN Code (Copy of document to establish that office premise is either on owner ship or rent basis in Kolkata to be attached) (Rent Agreement / Electricity Bill)	
13.	Date of Registration of Partnership Firm/LLP (Experience of 5 years till 31.12.2020 required) (Proof of registration to be attached clearly indicating the Registration date and firm registration number issued by Institute of Chartered Accountants of India or Institute of Cost Accountants of India)	Mention date of Registration of Partnership Firm/LLP
14.	Partnership Deed or communication from ICAI or other evidence clearly indicating the partners in the firm with their membership number and date from which they are with the firm to be attached	Applicable / Not Applicable
15.	Effective date of issue of Certificate of Practice (full time) for experience of CA or CMA in case of sole proprietorship. (Attached proof)	Mention date of issue of COP
16.	Experience of CA or CMA or CA/CMA Firms/LLPs in GST Audit of for the Financial Year 2017-18 or FY 2018-19 of at least one - Listed Company or - Public Sector Undertaking (PSU) or - any other company having annual turnover of Rs. 500 Cr and above. Copy of appointment / Engagement letter to be attached.	Mention name of the company(s) and year of GST audit already conducted
17.	GST Registration Number (Copy of GST Registration Certificate in Form GST REG-06 to be attached)	GSTIN to be entered
18.	PAN of CA or CMA in case of proprietorship or of Firms/LLPs (Copy of PAN card to be attached)	PAN to be entered
19.	Bank Mandate form and cancelled cheque for remittance of payment though NEFT/RTGS to be attached	Agree/Not Agree
20.	All Commercial and General Terms and conditions as mentioned in the tender documents are acceptable to the Tenderer	Agree
21.	Letter of Undertaking as mentioned in Annexure I to be uploaded	Agree
22.	Terms in Integrity Pact as per Annexure II agreed by the Tenderer (will be signed by successful bidder later)	Agree

Further

- a. The MSTC will determine whether each of the bids conforms to the terms, conditions and specification of the Tender Document without material deviation and is complete with regard to submission of required documents. A material deviation is one which affects in any substantial way the scope, quality or performance of the works, or which limits in any substantial way, inconsistent with the Tender Document, the MSTC's rights or the Tenderer's obligations as envisaged in the Tender Document, and the rectification of which deviation or reservation would affect unfairly the competitive position of other Tenderers presenting substantially responsive Bids.
- b. No stipulation, deviation, terms & conditions, presumption, basis etc. shall be stipulated in the bid. Any conditions, if stipulated, shall be treated as null and void and may render the bid liable for rejection.
- c. MSTC, if necessary, will obtain clarifications on the Bid by requesting for such information / clarifications from any or all Tenderers, either in writing or through personal contact. Such information has to be supplied within the set out time-frame, otherwise the Evaluation Committee shall make its own reasonable assumptions at the total risk and cost of the Tenderers and the

Proposal is liable to be rejected. Seeking clarifications cannot be treated as acceptance of the proposal. All responses shall be in writing, and no change in the price or substance of the bid shall be permitted unless specifically sought by MSTC. MSTC reserve the right to assess Tenderer's capability and capacity to execute the work using in-house information including taking into account other aspects such as concurrent commitments, past performance etc.

- d. For verification of information submitted by the, the Tender Committee may visit Tenderer's offices at its own cost. The Tenderers shall provide all the necessary documents, samples and reference information as desired by the Committee. The Tenderers shall also assist the Committee in getting relevant information from the Tenderers references, if desired.

3.13. Price Bid Evaluation

- a. Financial proposals of only those tenderers who are technically qualified shall be opened on the date & time specified in the Schedule of Tender.
- b. Lowest Overall Evaluation will be done on the basis of total quoted price.
- c. Tenderer quoting lowest as at (a) above and adhering to tender stipulations in an unqualified manner shall be recognized as L-1.

3.14. Notification of award

MSTC will issue the Letter of Award (LOA) to the successful Tenderer and communicate the same through Courier/Fax/email as per details given by Tenderer. The said communication will constitute acceptance to the proposal of the shortlisted tenderer on behalf of MSTC.

3.15. Contract Duration

The contract along with quoted consolidated price will be valid for GST Audit for 18 GST Registrations of MSTC Limited in 17 states for Financial Year 2019-20. The contract may, however, be extended further for GST audit for one more financial year with same terms and scope of work as specified in this tender document, thereafter, subject to satisfactory execution of job(s) and at sole discretion of MSTC.

3.16. Completion of work

The work should be completed well within the scheduled due date and in the manner as specified/prescribed by CBIC/GOI.

3.17. Payment Terms

The payment will be released by MSTC Limited as per the following payment terms:

- a. Necessary payments in relation to the Audit assignment shall be made on completion of the audit for all 18 GST registrations of MSTC in accordance with the provisions of the GST Act and to the satisfaction of the MSTC.
- b. After successful completion of audit of Financial Year 2019-20, the audit firm will submit the invoice in triplicate duly signed by the Authorized person. The invoice will be in the name MSTC Limited with MSTC's GSTIN.
- c. Payment will be made within 30 days from the date of receipt of the invoice, after deducting TDS/any other tax/levy as per prevailing rules/rates.

3.18. T.A. & D.A.

The rates quoted by you shall be inclusive of T.A. & D.A. or out of pocket expenses, if any. No payment shall be admissible in connection with the preparation and submission of the offer and to bear any further pre-contract costs or during completion of job. Since the entire audit activities are to be carried out from MSTC's Head Office at Kolkata, West Bengal, hence travelling, boarding & lodging expenses or any other expense shall not be payable by MSTC Limited.

SECTION 4 : GENERAL TERMS AND CONDITIONS

4.1.Fraud & Corruption

It is required that the tenderers submitting Proposal and tenderer selected through this Tender Document must observe the highest standards of ethics during the process of selection and during the performance and execution of the Work Order.

For this purpose, definitions of the terms are set forth as follows:

- a. "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of MSTC or its personnel in Work Order executions.
- b. "Fraudulent practice" means a misrepresentation of facts, in order to influence the selection process or the execution of a Work Order, and includes collusive practice among Tenderers (prior to or after Proposal submission) designed to establish Proposal prices at artificially high or non-competitive levels and to deprive MSTC of the benefits of free and open competition.
- c. "Unfair trade practice" means supply of services different from what is ordered on, or change in the Scope of Work.
- d. "Coercive practice" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the selection process or execution of the Work Order.
- e. MSTC will reject a proposal for award, if it determines that the Tenderer recommended for award, has been determined to having been engaged in corrupt, fraudulent or unfair trade practices.
- f. MSTC will declare a Firm ineligible, either indefinitely or for a stated period of time, for awarding the Work Order, if it at any time determines that Firm has engaged in corrupt, fraudulent and unfair trade practice in competing for, or in executing the Work Order.

4.2. Clarifications & Amendments of Tender Document

- a. Bidders are requested to visit our website regularly for any amendment/addendum/corrigendum/extension until last date.
- b. AMENDMENT OF TENDER DOCUMENTS:
 - i. MSTC may for any reason, modify the Tender Document from time to time.
 - ii. At any time prior to the deadline for submission of tenders, MSTC for any reason whether at their own initiative or in response to a clarification required by any prospective Tenderers may modify the Tender Documents.
 - iii. The amendment shall be part of the Tender Documents and will be notified by publication in the MSTC's / Central Public Procurement Portal and will be binding on the prospective Tenderers.
 - iv. All the intending Tenderers are advised to keep close watch on the website of MSTC / CPP Portal in their own interest.
 - v. The amendment(s) to the Tender Document would be clearly spelt out and the Tenderers may be asked to amend their proposal due to such amendments.
- c. During the process of evaluation of Proposals, MSTC may, at its discretion, ask Tenderers for clarifications on their proposal. The Tenderers are required to respond within the prescribed time-frame.

4.3.Risk Purchase

In the event, the successful tenderer fails to execute the work order, MSTC reserves the right to get the same executed through some other source and the extra cost thereof including the duties and taxes shall be

recoverable from the successful tenderer. Your offer shall be rejected if this Risk Purchase clause is not accepted.

4.4. Sub-contracting of work order

The GST Audit Firm shall not sub-contract/assign/ outsource the GST audit work and Audit team will work in strict confidence and will ensure that the data, information in respect of the company is dealt within strict confidence and secrecy.

4.5.Neither the CA, CMA, firm nor its partner or Associates should have any interest in the business of MSTC.

4.6.The interested Tenderers have to submit their offer strictly in the Performa along with relevant documents in support.

4.7.Acknowledgement by Tenderer:

By submitting a quotation/bid, the Tenderer shall be deemed to have fully familiarized himself/themselves with

- a. The requirement of the job to be undertaken.
- b. Made a complete and careful examination of all the terms and conditions in the NIT document.
- c. Received all relevant information required from MSTC.
- d. Accepted the risk of inadequacy, error or mistake in the information provided in the Bid or furnished by or on behalf of MSTC.
- e. Satisfied about all matters, things and information necessary and required for submitting an informed Bid and performance of all its obligations under there.
- f. Acknowledged that it does not have a conflict of interest.
- g. Agreed to be bound by the undertakings provided by it under the terms hereof.
- h. MSTC shall not be liable for any omission, mistake or error in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to NIT or the selection process including error or mistake therein or in any information or data given by MSTC.

4.8.Arbitration

In the event of any dispute or difference relating to the interpretation and application of the provisions of the contracts, such dispute or difference shall be refereed by either party for arbitration by a sole Arbitrator to be appointed mutually by the parties to the contract. In case parties fail to reach a consensus in appointing the arbitrator, the same shall be appointed as per provisions of the Arbitration & Conciliation Act, 1996, as amended and rules framed there under. The language of the arbitration proceeding shall be English. The venue of the arbitration proceeding shall be Kolkata and costs & expenses of the arbitral proceedings shall be borne equally by the parties. The award of the Sole Arbitrator shall be final & binding on parties.

4.9.Debaring Provisions:

The tenderer will be debarred from getting, in future, the GST audit in MSTC in the following cases:

- a. If the tenderer obtains the appointment on the basis of false information/miss-statement.
- b. If the CA/CMA/Firm does not take up audit in terms of appointment letter.
- c. If the successful tenderer fails to maintain/ honour confidentiality and secrecy of the Company's data and information.
- d. If the Firm does not submit the audit report, complete in all respect in terms of appointment within the prescribed time limit.

4.10.Disputes

Should any dispute as regards quality, quantity, specification, interpretations of the work order terms or methodology for execution of work arise, the decision of MSTC will be final and binding upon the tenderer.

4.11.Jurisdiction:

Disputes if any, arising out of this transaction are subject to provisions of competent court having jurisdiction over Kolkata.

4.12.Environment, health and safety of the organization

The job as stipulated in this enquiry should not adversely affect the environment, health and safety of the organization.

4.13.Confidentiality

The selected Tenderer or the employees deployed by it shall not without the written consent of MSTC, directly or indirectly divulge/ disclose/ circulate / deliver/ copy in any manner whatsoever to any third person/s, any information/ documents/ papers/ or in any other form which may come to the Tenderer relating to, during or even after the performance of this contract, in any way or be communicated to the Tenderer or made available or accessible to the tenderer or their men, agents, principals and they are required to maintain utmost confidentiality with regard to any information which is obtained through each other or developed or obtained by each other in performance of obligations under this contract or if the said information is considered by MSTC to be confidential, secret or proprietary including, but not limited to information concerning know-how, pricing, technology etc.

4.14.Termination

MSTC reserves the right to summarily terminate the contract due to failure of the Agency to provide satisfactory services and/ or repeated failures to provide required services against Requisitions. In such cases, the Security Deposit shall be forfeited and decision of MSTC in this regard shall be final and binding. MSTC may at any time by giving one months' notice may terminate the contract without any liability, financial or otherwise on itself.

SECTION 5 : DOCUMENT CHECKLIST

The following documentary evidences duly signed by CA or CMA or Partner/Member of CA/CMA Firms/LLPs with seal and membership number should be submitted in support of the above-mentioned criteria:

- 5.1. Proof of Registration of Partnership Firm/LLP clearly indicating the Registration date and firm registration number issued by Institute of Chartered Accountants of India or Institute of Cost Accountants of India, if applicable.
 - 5.2. Partnership Deed or communication from ICAI or other evidence clearly indicating the partners in the firm with their membership number and date from which they are with the firm, if applicable.
 - 5.3. Proof indicating Effective date of issue of Certificate of Practice (full time) shall be provided for experience of CA or CMA in case of sole proprietorship.
 - 5.4. Copy of document to establish that office premise is either on owner ship or rent basis in Kolkata. (Rent Agreement / Electricity Bill)
 - 5.5. Copy of appointment / Engagement letter for Audit of Listed Company/PSU/any other company having annual turnover of Rs. 500 Cr and above indicating engagement of the CA or CMA or CA/CMA Firms/LLPs as GST Auditor in the company for the Financial Year 2017-18 or 2018-19.
 - 5.6. GST Registration Certificate of the CA/CMA/Firm/LLP.
 - 5.7. PAN Card of CA or CMA in case of proprietorship or of Firms/LLPs
 - 5.8. Bank Mandate form and cancelled cheque for remittance of payment though NEFT/RTGS.
 - 5.9. Letter of Undertaking in Annexure I
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ANNEXURE –I

Letter of Undertaking
(On letter-head of Firm/Proprietorship)

To
MSTC Limited
225-C, AJC BOSE ROAD
KOLKATA – 700020
India

Dear Sir,

Sub : Tender No. _____ dated _____

1. Having examined the Bid Documents including Addenda/Corrigenda, if any (insert numbers), I/We, the undersigned, Sole Proprietor / Partner of M/s offer to be engaged as GST Auditor of MSTC Limited for FY 2019-20 for 18 GST Registrations vide our offer No.....dated in conformity with the said Tender Documents.
2. I/We confirm to accept all terms and conditions contained in the Tender document unconditionally. I/We also confirm that there is no deviation in my/our submission.
3. I/We agree to abide by this bid for a period of 60 days from the date of price bid opening and it shall remain binding upon me/us and may be accepted at any time before the expiration of that period.
4. I/We confirm that until a formal appointment order is issued, this bid together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.
5. I/We understand that you are not bound to accept the any of the bid you may receive.
6. I/We confirm that the contents of the offer are given after fully understanding and all information furnished by me/us are correct and true and complete in every respect.
7. I/We confirm that all information/ documents / credentials submitted along with the offer are genuine, authentic, true, valid and complete in every respect.
8. I/We confirm that if any information or document submitted is found to be false / incorrect, the said offer shall be considered absolutely null & void and action as deemed fit may be taken against us including termination of the contract and debarment as per provisions of law.
9. I/We confirm that I/We have neither been removed from GST audit assignment from Audit of Listed Company/PSU during last previous year, nor have been held guilty by the ICAI Disciplinary process in the last 10 years. Further, I/We are not under investigation nor have been charge sheeted or punished for any legal default with imprisonment. ICAI means “The Institute of Chartered Accountants of India” & “The Institute of Cost Accountants of India”.
10. I/We confirm that I/We are free from any disqualification under sub-section (3) or sub-section (4) of section 141 of the Companies Act, 2013. In addition to this, I/We have not held/not holding any assignment as Internal Auditor of MSTC and its Subsidiary for FY 2019-20 and as on the date of appointment and during the continuity of the GST Audit.
11. I/We confirm that myself/Partner/Member of the firm is not related to Managing Director/Whole Time Director or part time Director of MSTC Limited within the meaning of section 2 (77) of the Companies Act, 2013.
12. I/We have never been banned or delisted by any Government or Quasi-Government Agency or any Public Sector Undertaking.

OR

I/We am/are banned by the organization named “-----” for a period of -----
----- year/s, effective from ----- to -----.

Dated this _____ day of _____ 2021

Stamp and Signature
Name (in block letters)
Membership No CA/CMA institute
FRN (if applicable)
Firm Name (if applicable)

ANNEXURE -II
INTEGRITY PACT

Between

MSTC LTD, hereinafter, referred to as "MSTC",
and

.....hereinafter referred to as "The Vendor/Service Provider/Buyer"

Preamble

WHREAS, MSTC is acting as an agent for the purpose of disposal/sale/booking/procurement of various commodities;

And

WHEREAS, MSTC values full compliance with all relevant laws and regulations, and the principles of economical use of resources, and of fairness and transparency in its relations with its Principals.

In pursuance, thereto, the following clauses of the Integrity Pact will be applicable and this document shall be deemed to be an integral part of the Agency Agreement between us.

In order to achieve this goal, MSTC may seek cooperation of the renowned international Non-Governmental Organization "Transparency International" (TI). Following TI's national and international experience, MSTC may appoint an external independent Monitor who will monitor the tender/auction/e-auction/e-sale/e-booking process and the execution of the contract for compliance with the principles mentioned above.

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Section - 1 Commitments of MSTC

MSTC commits itself to take all measures necessary to prevent corruption and to observe the following principles :-

- a) No employee of MSTC, personally or through family members, will in connection with the tender for, or the execution of a contract demand, take a promise for or accept, for him/herself or third person, any material or immaterial benefit which he/she is not legally entitled to.
- b) MSTC will, during the tender/auction/e-auction/e-sale/e-booking process, provide to all Buyer(s)/Vendor(s) the same information and will not provide to any Buyer/Vendor confidential/additional information through which the Buyer/Vendor could obtain an advantage in relation to the tender/auction/e-auction/e-sale/e-booking process or the contract execution.
- c) MSTC will exclude from the process all known prejudiced persons.

If MSTC obtains information on the conduct of any of its employees which is a criminal offence under the relevant Anti-Corruption Laws of India, or if there be a substantive suspicion in this regard, MSTC will inform its Vigilance Office and in addition can initiate disciplinary actions.

Section - 2 Commitments of the Buyer/Vendor

The Buyer/Vendor commits himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender/auction/e-auction/e-sale/e-booking/e-procurement process and during the contract execution.

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- i) The Buyer/Vendor will not, directly or through any other person or firm, offer, promise or give to MSTC, to any of MSTC's employees involved in the tender/auction/e-auction/e-sale/e-booking process or the execution of the contract or any third person any material or immaterial benefit which he/she is not legally entitled to, in order to obtain in exchange an advantage during the tender process or the execution of the contract.
- ii) The Buyer/Vendor will not enter with other Buyer(s) into any illegal agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or actions to restrict competitiveness.
- iii) The Buyer/Vendor will not commit any criminal offence under the relevant Anti-Corruption Laws of India; further the Buyer/Vendor will not use improperly, for purposes of competition or

personal gain, or pass on to others, any information provided by MSTC as part of the business relationship, regarding plans technical proposals and business details, including information contained or transmitted electronically.

- iv) The Buyer/Vendor will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.
- v) The Buyer/Vendor will not instigate third persons to commit offences outlined above or be an accessory to such offences.

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Section - 3 Disqualification from tender process and exclusion from future contracts

If the Buyer, before contract award, has committed a serious transgression through a violation of Section 2 above or in any other form such as to put his reliability or credibility as Buyer into question, MSTC is entitled to disqualify the Buyer from the tender/auction/e-auction/e-sale/e-booking process or to terminate the contract, if already signed, for such reason.

- i) If the Buyer/Vendor has committed a serious transgression through a violation of Section 2 above such as to put his reliability or credibility into question, MSTC is entitled also to exclude the Buyer/Vendor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of the transgression. The severity will be determined by the circumstances of the case, in particular the number of transgressions, the position of the transgressors within the company hierarchy of the Buyer and the amount of the damage. The exclusion will be imposed for a minimum of 6 months and maximum of 3 years.
- ii) If the Buyer/Vendor can prove that he has restored/recouped the damage caused by him and has installed a suitable corruption prevention system, MSTC may revoke the exclusion prematurely.
- iii) A transgression is considered to have occurred if in light of available evidence no reasonable doubt is possible.

Section - 4 Compensation for Damages

1. If MSTC has disqualified the Buyer from the tender/auction/e-auction/e-sale/e-booking process prior to the award according to Section 3 above, MSTC is

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entitled to demand from the Buyer liquidated damages equivalent to 3% of the value of the offer.

2. If MSTC has terminated the contract according to Section 3, or if MSTC is entitled to terminate the contract according to Section 3, MSTC shall be entitled to demand from the Vendor liquidated damages equivalent to 5% of the contract value.
3. If the Buyer/Vendor can prove that the exclusion of the Buyer from the tender/auction/e-auction/e-sale/e-booking process or the termination of the contract after the contract award has caused no damage or less damage than the amount of the liquidated damages, the Buyer/Vendor has to compensate only the damage in the amount proved. If MSTC can prove that the amount of the damage caused by the disqualification of the Buyer before contract award or the termination of the contract after contract award is higher than the amount of the liquidated damages, it is entitled to claim compensation for the higher amount of damages.

Section - 5 Previous Transgression

1. The Buyer declares that no previous transgressions occurred in the last 3 years with any other company in any country conforming to the TI approach or with any other Public Sector Enterprise in India that could justify his exclusion from the tender process.
2. If the Buyer makes incorrect statement on this subject, he can be disqualified from the tender process or the contract, if already awarded, can be terminated for such reason.

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Section - 6 Equal treatment of all Buyer(s)/Vendor(s)

1. The Buyer/Vendor undertakes to demand from all subcontractor(s) a commitment consistent with this Integrity Pact, and to submit it to MSTC before contract signing.

2. MSTC will enter into agreements with identical conditions as this one with all Buyer(s), Vendor(s).
3. MSTC will disqualify from the tender process all Buyer(s) who do not sign this Pact or violate its provisions.

Section - 7 Criminal Charges against violating Buyer(s)/Vendor(s)

If MSTC obtains knowledge of conduct of a Buyer, Vendor or of an employee or a representative or an associate of a Buyer, Vendor which constitutes corruption, or if MSTC has substantive suspicion in this regard, MSTC will inform the Vigilance Office.

Section - 8 External Independent Monitor

1. MSTC may appoint competent and credible External Independent Monitor for this Pact. In such case the task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chairperson of the Board of MSTC.

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3. The Monitor has the right of access without restriction to all Project documentation of MSTC. The Vendor will also grant the Monitor, upon his request and demonstration of a valid interest, unlimited access to his project documentation. The Monitor is under contractual obligation to treat the information and documents of the Buyer/Vendor with confidentiality.
4. MSTC will provide to the Monitor sufficient information about all meetings among the parties related to the project provided as meetings could have an impact on the contractual relations between MSTC and the Vendor. The parties offer to the Monitor the option to participate in such meetings.
5. As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of MSTC and request the Management to discontinue or heal the violation, or to take other relevant action. The Monitor can in this regard subject non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
6. The Monitor will regularly submit a written report to the Chairperson of the Board of MSTC and, should the occasion arise, submit proposals for correcting problematic situations.
7. If the Monitor has reported to the Chairperson of the Board a substantiated suspicion of an offence under relevant Anti-Corruption Laws of India, and the Chairperson has not within reasonable time, taken visible action to proceed against such offence or reported it to the Vigilance Office, the Monitor may also transmit this information directly to the Central Vigilance Commissioner, Government of India.

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Section - 9 Pact Duration

This Pact begins when both parties have legally signed it. It expires for the Vendor 12 months after the last payment under the respective contract, and for all other Buyers' 6 months after the contract has been awarded.

Section - 10 Other Provisions

1. This agreement is subject to Indian Law. Place of performance and jurisdiction is the Corporate Office of MSTC.
2. Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.
3. If the Vendor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
4. Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

 For MSTC
 Place : _____
 Date : _____

 For Buyer/Vendor
 Witness 1 : _____
 Witness 2 : _____